# 1&1 Help Centre

## Manually Set Up E-mail with Mozilla Thunderbird for PC

Synchronise your 1&1 Mail Basic account with Mozilla Thunderbird on your PC using the <a href="MAP">IMAP</a> <a href="mailto:protocol">protocol</a>.

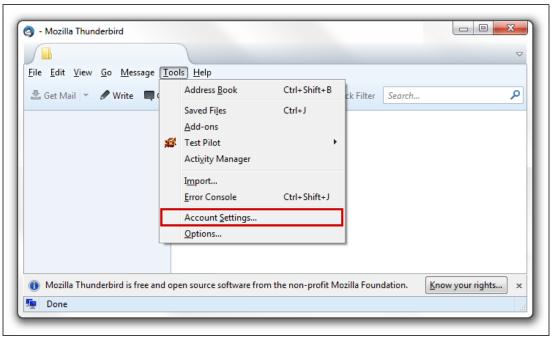
With IMAP, you can receive and send your E-mail everywhere regardless of your device and your location.

#### Step 1

**Launch Mozilla Thunderbird.** If it is your first time launching Mozilla Thunderbird, the Mail Account Setup Wizard should appear and you may skip to step 4. Otherwise continue with the next step.

#### Step 2

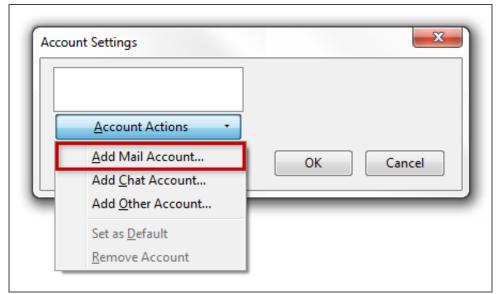
From the Mozilla Thunderbird window, select **Tools > Account Settings**.



Tools > Account Settings

#### Step 3

At the bottom-left, select Account Actions > Add Mail Account.



Account Actions > Add Mail Account

#### Step 4

Enter **Your name**, your full 1&1 **Email address** and your 1&1 Mail Basic address **Password**. Check the box for **Remember password** if you do not wish to enter your password every time when checking or sending E-mail. Then, click **Continue**.



E-mail account data

#### Step 5

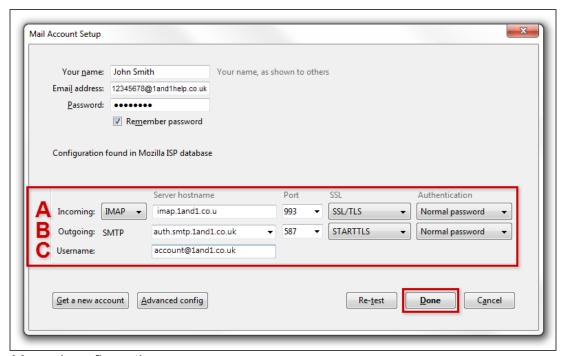
Suggested settings may be provided for you. Be sure to select **IMAP** to view the suggested IMAP settings. In this example, the suggested settings are incorrect so we will click on **Manual Config** to enter the correct information.

Your name:	John Smith	Your name, as shown to others
Emai <u>l</u> address:		,
Password:		
_	Remember password	
IMAP (ren	note folders) 🔘 POP3 (kee	ep mail on your computer)
		ep mail on your computer)
Incoming: I	IMAP, imap.1und1.de, SSL	
Incoming: I	IMAP, imap.1und1.de, SSL SMTP, smtp.1und1.de, STAR1	
Incoming: I	IMAP, imap.1und1.de, SSL	

Option IMAP

## Step 6

Enter the required information in the appropriate fields.



Manual configuration

Field Input

**Incoming Server hostname (A)** imap.1and1.co.uk

Incoming Port Number (A) 993

SSL drop-down menu (A) SSL/TLS

Authentication drop-down menu (A) Normal password

Outgoing Server hostname (B) smtp.1and1.com

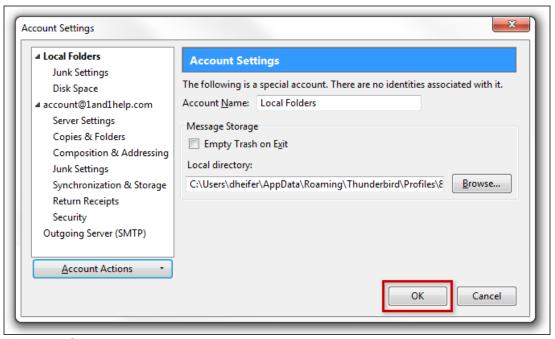
Outgoing Port Number (B) 587

SSL drop-down menu (B) STARTTLS

Authentication drop-down menu (B) Normal password

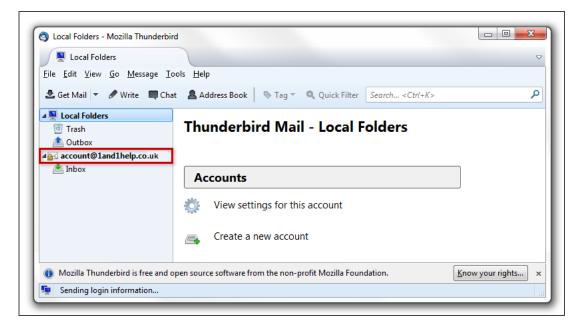
**User Name (C)** Your full 1&1 Mail Basic address

Step 7
Click OK.



Account Settings

You will see your newly added account under Local Folders.



## Local folders > Configured account

For additional information, you may want to reference:

- What is IMAP?
- Set Up Mozilla Thunderbird for PC Using POP3