## 1&1 Help Centre

### Manually Set Up E-mail with Mozilla Thunderbird for Mac

The following steps will teach you how to sync your 1&1 Mail Basic with Mozilla Thunderbird Using IMAP protocol.

Follow the instructions below to sync your 1&1 Mail Basic account with Mozilla Thunderbird. Before you begin, you will need to have Mozilla Thunderbird already installed on your computer and a <u>1&1 e-mail account created</u>.

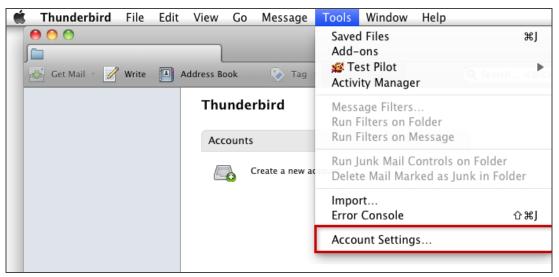
#### Please note:

1&1 suggests the use of <u>IMAP</u> over <u>POP3</u>.

#### Step 1

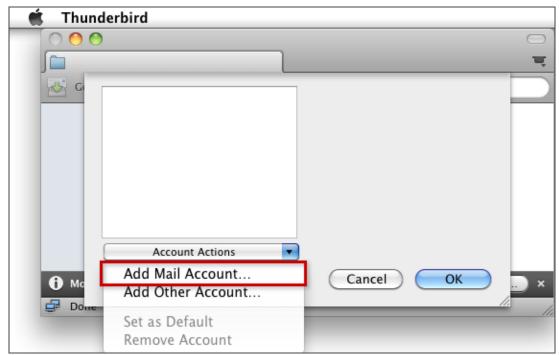
**Launch Mozilla Thunderbird.** If it is your first time launching Mozilla Thunderbird, the Mail Account Setup Wizard should appear and you may skip to step 4. Otherwise continue with the next step.

# Step 2 From the Mozilla Thunderbird window, select **Tools Account Settings**.



Thunderbird start page

#### Under Account Actions select Add Mail Account.



Account Actions

#### Step 4

Enter **Your name**, your full 1&1 **Email address** and your 1&1 Mail Basic **Password**. Check the box for **Remember password** if you do not wish to enter your password every time when checking or sending e-mail. Then, click the **Continue**.

Your name:	John Smith	Your name, as shown to others
Email address:	account@1and1help.co.uk	
Password:	•••••	
	Remember password	
Get a new account		Cancel Continue

Login details

#### Step 5

Suggested settings may be provided for you. Be sure to select **IMAP** to view the suggested IMAP settings. In this example, the suggested settings are incorrect so we will click the **Manual Config** button to enter the correct information.

Your name:	John Smith	Your name, as shown to others		
Email address:	account@1and1help.co.uk			
Password:	•••••	]		
✓ Remember password				
Configuration found in Mozilla ISP database				
● IMAP (remote folders) ○ POP3 (keep mail on your computer)				
Incoming:	MAP, imap.1und1.de, SSL			
Outgoing: SMTP, smtp.lund1.de, STARTTLS				
Username: a	account@1and1help.co.uk			
Get a new account Manual config Cancel Done				

IMAP settings

#### Step 6

Enter imap.1and1.co.uk as the Incoming Server hostname.

Enter 993 as the Incoming Port Number.

Select **SSL/TLS** from the SSL drop-down menu and select **Normal password** from the Authentication drop-down menu.

Enter auth.smtp.1and1.co.uk as the Outgoing Server hostname.

Enter 587 as the Outgoing Port Number.

Select **STARTTLS** from the SSL drop-down menu and select **Normal password** from the Authentication drop-down menu.

Enter your full 1&1 e-mail address as the User Name.

When you are finished, click the **Done**.



Modified configuration

#### Step 7

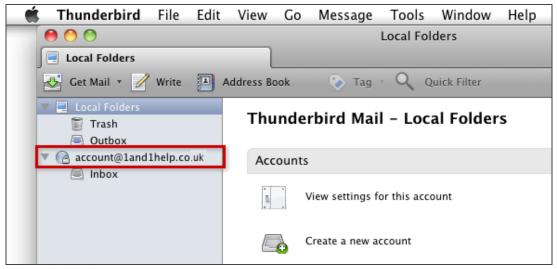
Click on **OK** to save your changes.



Save to finish

#### Step 8

You will see your newly-added account on the left-hand side of the Mozilla Thunderbird window as you account is now fully set up.



Thunderbird start page

- For additional information, you may want to reference:
  - Create an 1&1 Mail Basic Account
  - What is IMAP?
  - What is POP3?