# 1&1 Help Centre

## Manually Set Up E-mail with Mac OS X Mail

For 1&1 Mail Basic accounts

In this article you will learn how to set up your 1&1 Mail Basic account with Mac OS X Mail using the IMAP protocol.

Follow the steps below to configure Mac OS X Mail for use with your <u>1&1 Mail Basic account</u> using the IMAP protocol.

Before you begin, you will need to Create a 1&1 Mail Basic account.

#### Step 1

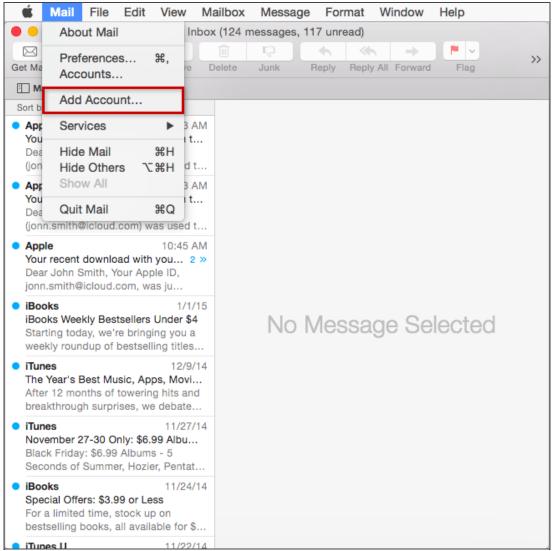
Open Finder and launch the Mail application.

#### Please note:

The screenshots provided in this article reflect Macintosh Mail 8.2

#### Step 2

Click Mail > Add Account.



Mail > Add Account

Select Add Other Mail Account and click the Continue button.

Choose a mail a	account to add
	<ul><li>iCloud</li></ul>
	○ E Exchange
	○ Google <sup>*</sup>
	○ YAHOO!
	○ Aol.
	Add Other Mail Account
?	Cancel

Account selection screen

Step 4
Enter your Full Name, Email Address and Password. When finished, click Create button.

	Mail Account get started, provide	e the following information:
	Full Name:	John Smith
	Email Address:	account@1and1help.co.uk
	Password:	•••••
Can	cel	Create

Account data screen

## Step 5

After receiving a message that the **Account must be manually configured** click the **Next** button.

Add a Mail Account		
To get started, provide the following information:		
Full Name:	John Smith	
Email Address:	account@1andhelp.co.uk	
Password:	•••••	
Account must be manually configured		
Cancel	Next	

Account data screen

## Step 6

Supply the **Incoming Mail Server Info** using the table below as a guide. Click the **Next** button when finished.

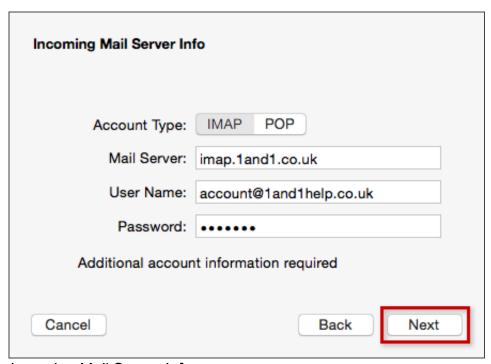
Parameter	Value
Account Type	IMAP
Mail Server	imap.1and1.co.uk
User Name	Your complete e-mail address
Password	Your password for the e-mail address

Incomi	ng Mail Server In	fo
	Account Type:	IMAP POP
	Mail Server:	imap.1and1.co.uk
	User Name:	account@1and1help.co.uk
	Password:	
Cano	eel	Back Next

Incoming Mail Server Info screen

Step 7

After receiving the notice that Addtional account information required, click the Next button.

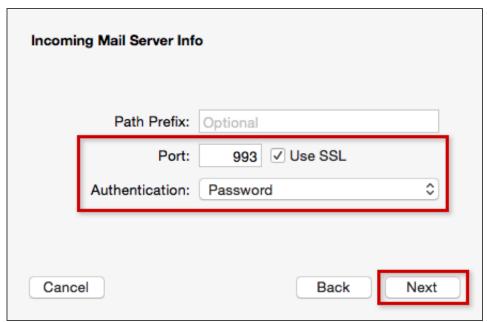


Incoming Mail Server Info screen

Supply the **additional Incoming Mail Server Info** using the table below as a guide. Click the **Next** button when finished.

Parameter	Value
-----------	-------

Port	993
Use SSL	Checked
Authentication	Password



Outgoing Mail Server Info screen

Supply the **Outgoing Mail Server Info** using the table below as a guide. Click the **Create** button when finished.

Parameter	Value
SMTP Server	auth.smtp.1and1.co.uk
User Name	Your complete e-mail address
Password	Your password for the e-mail address

Outgoing Mail Se	rver Info
	auth.smtp.1and1.co.uk account@1and1help.co.uk
Password:	•••••
Cancel	Back Create

Outgoing Mail Server Info screen

Step 10
After receiving the notice that Addtional account information required, click the Next button.

Outgoing Mail Se	rver Info	
SMTP Server:	auth.smtp.1and1.co.uk	
User Name:	account@1and1help.co.uk	
Password:	•••••	
Additional account information required		
Cancel	Back	

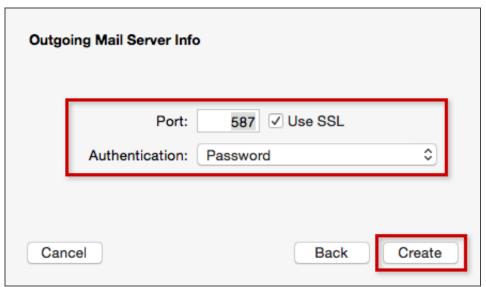
Outgoing Mail Server Info screen

#### Step 11

Supply the **additional Outgoing Mail Server Info** using the table below as a guide. Click the **Next** button when finished.

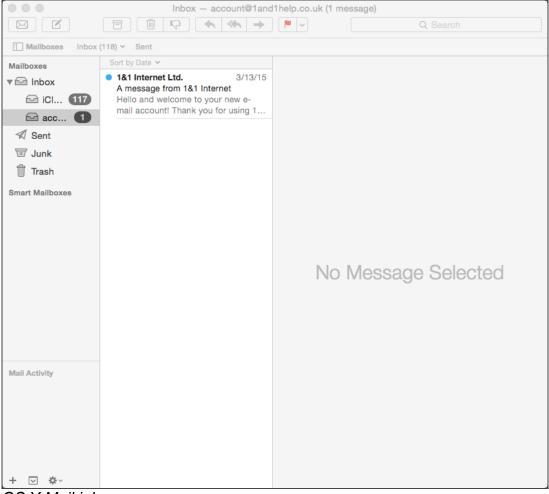
Parameter	Value
Port	587

Use SSL	Checked
Authentication	Password



Outgoing Mail Server Info screen

OS X Mail will connect to your account and beging downloading your mail to your inbox.



OS X Mail inbox

- For additional information, you may want to reference:
  - Create an E-Mail Account in a 1&1 Package
  - Set Up Mac OS X Mail Using POP3